



Your Land • Superior Equipment • Outstanding Solutions

Deerland Equipment has over 30 years of experience in Northern Alberta selling and standing behind John Deere Products. The emphasis is on exceptional customer service at retail locations in Athabasca, Fort Saskatchewan, and Vegreville. Innovative and industry leading employees pride themselves on being solution finders for their customers; Deerland employees want to solve problems, make work and life easier, and add value to customers' farms and yards.

This modern thinking dealership has consistently excelled in providing customers with the total John Deere ownership experience in an environment of continuing farm consolidation, demand for increasing agricultural production, and an unwavering customer need for quality and performance. Deerland Equipment is poised for growth and the Vegreville store is looking for a:

Service Manager

Reporting to the Corporate After Market Manager, the Service Manager supervises the Service Administrator, Service Foreman, Service and Set-Up Personnel and Delivery Personnel. The Service Manager is responsible for managing the service operations with the dealership to maximize return on investment, while ensuring internal and external customer satisfaction. Your financial understanding of service department operations will grow profitable service labour sales as you exercise disciplined expense control, and you will attract and retain outstanding talent while effectively engaging and developing your service team.

To excel in this position, you must be an action-oriented person with the people skills necessary to resolve the logistical challenges encountered at a busy service centre. Your ability to communicate effectively and build relationships will go hand-in-hand with superior customer service skills; you will be comfortable at the service counter treating customers with old-fashioned values. A background in agriculture is essential, as is familiarity with Microsoft Office and a basic understanding of financial principles relative to Service Department operations.

One of the biggest competitive advantages for John Deere dealers is the John Deere name and brand. Since 1837, the name John Deere has been synonymous for quality products and service, and today is the leading global manufacturer of agricultural, turf, and utility equipment.

To summarize: a history of exceptional customer service and highly regarded ownership, poised for market growth, legendary brand, and located in one of the most beautiful towns on the prairies boasting an exceptional "quality of life".

For more information about Deerland Equipment, and the above opportunity, please contact us in confidence.



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